







What Patrons Need to Know

- GIL Express Exists
- Basic Information
 - o Library account!!
 - Loan period
 - Loans are subject to recall
 - Two renewals are allowed
 - Do not remove GIL Express band
 - Responsible for lost/damaged books
 - GIL Express patron blocks
 - o ILL office contact information

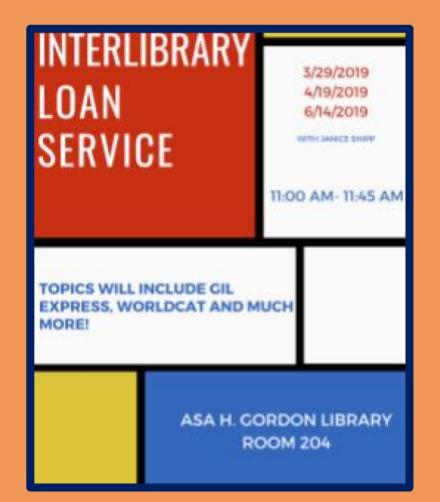


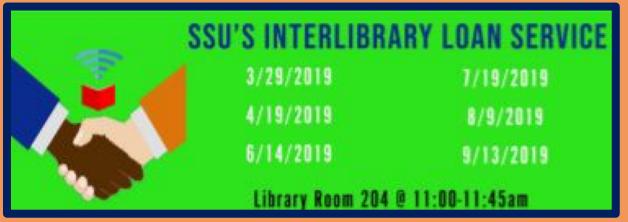
Our Approach

- Outreach/Reference/IL Instruction
- Good news notice
- Friendly reminder
- GIL Express information slip
- Thank you email
- Overview of ILL Service @ SSU workshop



Outreach Efforts



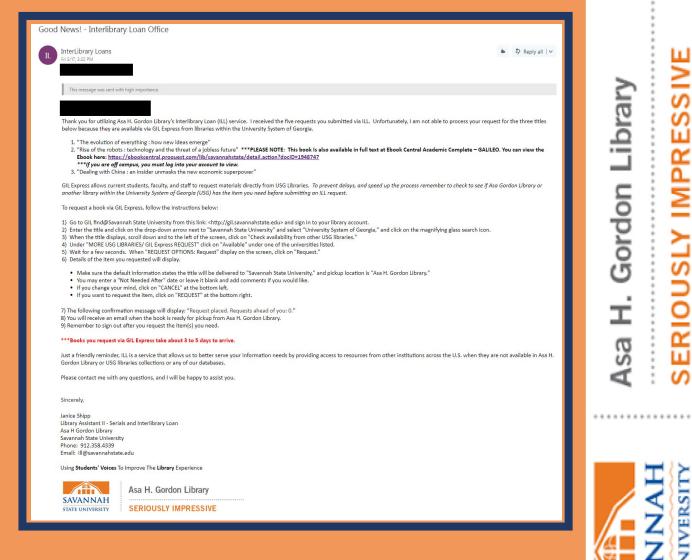


Outreach vectors:

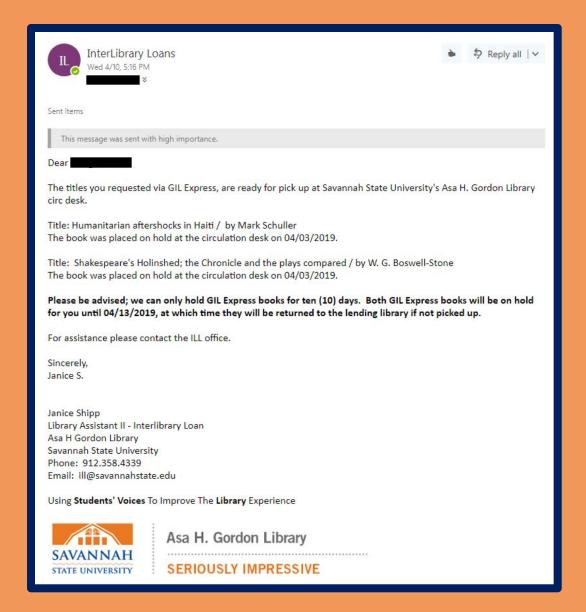
- SSU Digest
- Targeted emails
- Campus-wide flyers/Mobile librarian
- Word-of-mouth
- Social media (FB, Twitter, Insta)



GIL Express "Good News!" Notice



GIL Express Friendly Reminder





Tag II. Goldon Elbiary

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GIL Express Information Slip

GIL EXPRESS LOAN

PLEASE NOTE THE FOLLOWING:

- All GIL Express loans have a 28-day loan period.
- Do not remove the GIL Express bookstrap from the book.
- Overdue GIL Express loans are subject to recall.
 - If a USG library chooses to charge recall fines for GIL Express materials, the fines will be \$2.50 per day for each recalled item.
 - If the lending library charges an overdue recall fine, the fine will be added to the patron's library account.
- Two renewals are allowed as long as the patron remains eligible and the item is not recalled.
 - Each renewal is also for 28 days.
- Patron assumes responsibility if a GIL Express book is lost or damaged.
 - The patron will be invoiced the price to replace, plus a processing fee of \$35.
 - The total replacement cost for lost or damaged items will be added to the patron's library account.
 - A block will be placed on the patron's library and Banner accounts.
 - Grades, transcripts, etc., may not be released until GIL Express book is returned or replacement fee is paid.

Contact Asa H. Gordon's ILL office if you have questions about your loan @ 912-358-4339 or ill@savannahstate.edu.



Asa n. Gordon Library

GIL Express Thank You





This message was sent with high importance.

Dea

Thank you for picking up the book you requested via GIL Express, a resource sharing service offered at all libraries within the University System of Georgia (USG).

Title: What gender is motherhood?: changing Yoruba ideals of power, procreation, and identity in the age of modernity / Due Date: April 29, 2019

Please note the following:

- · GIL Express has a 28-day loan period for all patrons.
- Do not remove the GIL Express bookstrap from the book.
- · All overdue loans are subject to recall.
 - If a USG library chooses to charge recall fines for GIL Express materials, the fines will be \$2.50 per day for each recalled item.
 - o If the lending library charges an overdue recall fine, the fine will be added to the patron's library account.
- Two renewals are allowed.
 - o Each renewal is also for 28 days as long as the patron remains eligible and the item is not recalled.
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The Asa H. Gordon Library hours for Spring Semester 2019 are:

- Monday Thursday 8:00 a.m. 10:00 p.m.
- Friday 8:00 a.m. 5:00 p.m.
- Saturday Closed
- Sunday 2:00 p.m. 10:00 p.m.

Please contact me if you have questions and I will be happy to assist you.

Sincerely,

Janice S.

Janice Shipp

Library Assistant II - Interlibrary Loan

Asa H Gordon Library

Savannah State University

Phone: 912.358.4339

Email: ill@savannahstate.edu

Using Students' Voices To Improve The Library Experience



Asa H. Gordon Library

SERIOUSLY IMPRESSIVE



Overview of SSU's ILL Service Workshop

- Savannah State University's ILL Services
 - ILL Borrowing
 - ILL Lending
 - o GIL Express
 - Hands on training session
 - Attendees submit a request















Asa H. Gordon Library

THANK YOU!

ASA H. GORDON LIBRARY ILL

Email: ill@savannahstate.edu

Janice Shipp

shippj@savannahstate.edu Phone: 912.358.4339

Patrick Morgan

morganp@savannahstate.edu

Phone: 912.358.4332



https://www.savannahstate.edu/places/images/asa-h-gordon-library.jpg

