



AT THE CLICK OF A BUTTON:

VIEWING LICENSE TERMS IN
PRIMO FOR EASY ILL LENDING
DECISIONS

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Introduction

- Amy Chew, Assistant Professor, Interlibrary Loan and Reference Librarian – achew@valdosta.edu
- Reference Librarian at Valdosta State since 2017, took over ILL department in July 2018. Previously an ILL Borrowing/Acquisitions specialist at University of Colorado, Boulder
- Chair of the GIL ILL Subcommittee since July 2019

40% of USG libraries auto-deflect electronic copies in some form

- Why do libraries decline to fill from e-resources? (Okamoto, 2012)
 - Not licensed
 - Difficult to keep track of licenses
 - Afraid/cautious about supplying
 - License terms unclear
- Until recently, VSU was among those libraries

Okamoto, K. (2012). Licensed to share: How libraries are handling electronic journal article requests. *Journal of Interlibrary Loan, Document Delivery & Electronic Reserves*, 22(3/4), 137–154.

<https://doi.org/10.1080/1072303X.2012.717494>

Our reasons to deflect and what changed

We were deflecting because:

- There wasn't an easy way to view our licenses
- "That's what we've always done"
- There wasn't the technical know-how to actually make the change and remove deflections in the OCLC Policies Directory

What changed?

- Increased knowledge of customizing ILL related software
 - Important to remain engaged with ongoing ILL matters
- Clear, viewable license terms in Primo. Easy to view, easy to interpret!

Didn't happen overnight: Timeline for terms in Primo

- **April 2018-** ILL Subcommittee sent out a document with GALILEO license terms to G2-ILL list
- **October/November 2019-** Taskforce consisting of ILL Subcommittee Chair, ILL Subcommittee prior-chair, ACQ/ERM Chair, and OPAC Chair formed and determined what aspects of the terms should appear and how to present them in Primo with condensed, common language
- **December 2019-** OPAC committee approved proposal
- **January 2020-** Proposal presented to RACL
- **March 2020-** First GALILEO terms appeared in Primo

Benefits of terms in Primo

- Once entered, the terms are available on a single platform
- Viewable by anyone; no need to adjust Alma permissions for each ILL worker
- Clear, concise language
- License term tied directly to applicable content. No wondering if you're looking at the right license
- Small footprint; must expand terms to see them, doesn't clutter OPAC with too much information for patrons
- Not just for ILL! Gives faculty and library employees the ability to see important info on how content may be accessed and used

Education and treatment of children.

Pittsburgh, Pa. : Pressley Ridge School 1977

[Online access](#) >

Send to



QR



EXPORT TO EXCEL



EXPORT BIBTEX



EXPORT RIS



REFWORKS



ENDNOTE



EASYBIB



CITATION



PERMALINK



PRINT



E-MAIL

View Online

Full text available at: [EBSCOhost Academic Search Complete - GALILEO](#)

Available from 02/01/2006 until 11/01/2019.

SHOW LICENSE ▼

Full text available at: [EBSCOhost SocINDEX with Full Text](#)

Available from 02/01/2006 until 11/30/2019.

SHOW LICENSE ▼

Full text available at: [JSTOR Arts and Sciences XII](#)

Available from 10/01/1977 volume: 1 issue: 1.

Most recent 6 year(s) not available.

SHOW LICENSE ▼

Full text available at: [ProQuest Central - GALILEO](#)

Available from 11/01/1996 until 11/30/2019.

SHOW LICENSE ▼

Full text available at: [SpringerLink Journals](#)

Available from 04/01/2020 volume: 43 issue: 1.

Journal

This journal is included in multiple collections. Different access ranges and licenses or no license if terms haven't been added to Alma yet

Full text available at: [EBSCOhost Academic Search Complete - GALILEO](#) 

Available from 02/01/2006 until 11/01/2019.

HIDE LICENSE ^

License Terms

Digitally copy: Permitted

Course Pack Note: Permitted

Course Reserve Note: Permitted

Interlibrary loan note: Allowed with Restrictions.

Staff ILL Note: Allowed as long as it is not prohibited by the publisher in the copyright statement accompanying the material.

Authorized User Definition: Current faculty, staff, students, walk in users, and individuals associated with the university.

Full text available at: [EBSCOhost SocINDEX with Full Text](#) 

Available from 02/01/2006 until 11/30/2019.

SHOW LICENSE v

Full text available at: [JSTOR Arts and Sciences XII](#) 

Available from 10/01/1977 volume: 1 issue: 1.

Most recent 6 year(s) not available.

HIDE LICENSE ^

License Terms

Digitally copy: Prohibited

Course Pack Note: Not Permitted. Linking may be used instead of PDFs.

Course Reserve Note: Not Permitted.

Interlibrary loan note: Allowed with Restrictions.

Staff ILL Note: Only one chapter per book may be sent via ILL lending.

Authorized User Definition: Current faculty, staff, students, walk in users, and individuals associated with the university.

Journal

VSU specific terms (JSTOR in this example) mirror language and formatting found in GALILEO terms

Full text available at: [Ebook Central Academic Complete - GALILEO](#) 

HIDE LICENSE ^

License Terms

Digital copy note: Allowed

Course Pack Note: Allowed

Course Reserve Note: Allowed

Interlibrary loan note: Allowed with Restrictions

Staff ILL Note: With respect to ebooks, copying is limited to small portions of a book.

Authorized User Definition: Currently enrolled students, faculty, staff, and visiting scholars, as well as walk-in patrons while they are on-site.

Full text available at: [EBSCOhost Academic eBook Collection \(North America\) - GALILEO](#) 

HIDE LICENSE ^

License Terms

Digitally copy: Permitted

Course Pack Note: Permitted

Course Reserve Note: Permitted

Interlibrary loan note: Allowed with Restrictions.

Staff ILL Note: Allowed as long as it is not prohibited by the publisher in the copyright statement accompanying the material.

Authorized User Definition: Current faculty, staff, students, walk in users, and individuals associated with the university.

Ebook Chapters

We're largely allowed to lend chapters from GALILEO ebook collections!

If license refers to copyright statement, often can be found on verso

GALILEO Terms are there, what about everything else?

- If your library is not using Alma/Primo to display licenses for content procured by your institution, it's time to have that conversation
- Who to include:
 - Acquisitions/Electronic Resources team members(i.e., whomever procures and negotiates licenses with vendors and maintains/updates that content)
 - Your local Alma guru (has the permissions in place to make changes)
 - Other library employees who are interested in what terms offer (info on course reserves, for example)
- It will be a collaborative process and will take time
- Provide them with the resources to succeed

Resources

- For step by step instructions on entering additional license terms in Alma/Primo
 - Jessica Lee's 2020 GUGM presentation on "License Terms in Alma and GIL-Find"
 - Recording: <https://www.youtube.com/watch?v=WOW81-ZFsNg>
 - Slides: https://gil.usg.edu/assets/conference/documents/License_Terms_in_Alma_and_GIL-Find.pdf
 - GIL Acquisitions Wiki on license terms: <https://sites.google.com/view/g3almatraining/acquisitions/licenses?authuser=0>
 - Ex Libris Knowledge Center
 - https://knowledge.exlibrisgroup.com/Alma/Product_Materials/050Alma_FAQs/E-Resource_Management/Licenses
 - [https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_Online_Help_\(English\)/020Acquisitions/090Acquisitions_Infrastructure/050Managing_Licenses_and_Amendments](https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_Online_Help_(English)/020Acquisitions/090Acquisitions_Infrastructure/050Managing_Licenses_and_Amendments)
- For negotiating license terms, standard ILL language from RUSA:
<https://rusaupdate.org/2019/08/approval-of-rusa-stars-legislation-and-licensing-model-license-clause/>
 - "Licensee may fulfill requests from other libraries or archives, a practice commonly called Interlibrary Loan. Licensee agrees to fulfill such requests in accordance with Sections 107 and 108 of the U.S. Copyright Act. Requests may be fulfilled using electronic, paper, or intermediated means, including but not limited to the prevailing technology of the day."
- For ILLiad libraries, see terms directly in ILLiad interface, Primo New UI addon: <https://atlas-sys.atlassian.net/wiki/spaces/ILLiadAddons/pages/3149495/ILLiad+Primo+New+UI+Addon>



DEMO/DISCUSSION